



DIANA NITHILA MILLS

HEALTHCARE INNOVATOR, LEADER
& NURSING VOICE

“Inspiring, equipping and empowering nurses & healthcare practitioners to recognize the depth and significance of their profession to the world, and to restore their dignity and value in what they are doing, in caring for the community”

NURSING EDUCATION

University of Ballarat (Australia)

Nursing Accreditation for Australian Nursing Board | 2009

Monash University (Australia)

Master of Nursing | 2006 - 2008

Monash University (Australia)

Bachelor of Nursing | 2002 - 2004

Guy's Hospital (London)

Post Basic Certification in Operating Department Nursing | 1975 - 1976

Nightingale School of Nursing, St. Thomas' Hospital (London)

State Registered Nursing Certification | 1971 - 1974

Nightingale Fellowship, St. Thomas' Hospital (London)

Member of Fellowship | Present

GENNESARET SOLUTIONS SDN BHD
(0984949-W)

p. +603-2858 4144

email. diana.nithila.mills@gmail.com

DESIGNER & INNOVATOR OF HOSPITAL INFRASTRUCTURE, SYSTEMS & PRACTICES

Diana combines key nursing and healthcare principles with contemporary practices, to deliver innovative solutions and breakthroughs in patient care standards and practices at the highest level

SKILLED ADMINISTRATOR & INTEGRATOR OF NURSING STRATEGY, DESIGN, SYSTEMS & HEALTHCARE PROFESSIONALS

An astute specialist in the seamless administration and integration of healthcare strategy, design, systems and professionals.

Maintaining at all times a constant key focus on patient centricity, clinical excellence and operational efficiency

HIGHLY DISCERNING MOTIVATOR, MEDIATOR & BUILDER OF NURSING TALENT & HUMAN CAPITAL

Diana's compassion and discernment in healthcare, still drives her to inspire and empower the new generation of healthcare practitioners/ nurses, on the true impact of their career to the community and their own lives

ADDITIONAL CERTIFICATION & ACCREDITATION

Nursing Board Registrations

Nursing Midwifery Council United Kingdom
Nursing Board Malaysia
Australian Healthcare Practitioners Association

Joint Commission of International Accreditation (JCIA) of hospitals

International Hospital Accreditation Certification | 2002

TESOL English Diploma in Teaching (London)

Diploma in Teaching English | 2017 - 2018

Institute of Public Relations, (Malaysia)

Public relations Certification | 1979 - 1980

CAM Foundation (London)

Mass Communications Certification | 1978 - 1979

Complementary Therapists Accredited Association - (CTAA - UK)

Diploma in Counselling | 2020

DIANA NITHILA MILLS

HEALTHCARE INNOVATOR, LEADER &
NURSING VOICE

GENNESARET SOLUTIONS SDN BHD (0984949-W)

p. +603-2858 4144

email. diana.nithila.mills@gmail.com

CAREER HISTORY

Principal Consultant & Director, Gennesaret Solutions Sdn Bhd, Kuala Lumpur, Malaysia

2019 – Present (Full-Time)

Director of Nursing, Manipal Hospital Klang, Malaysia (220 bedded)

2016 – 2019 (Full-Time)

Director of Nursing, Pantai Hospital, Melaka, Malaysia (230 bedded)

2014 – 2016 (Full-Time)

Subject Matter Expert for Hospital Information Systems - System Migration, Pantai Hospital, Kuala Lumpur, Malaysia

2012 – 2013 (Full-Time)

Associate Nurse Manager Peri-Operative Services, SwanHill District Health, VIC, Australia (120 bedded)

2010 – 2012 (Full-Time)

Nurse Manager Cardiac Centre, King Abdul Aziz Medical City, Riyadh, Saudi Arabia (700 bedded)

2005 – 2010 (Full-Time)

Head Nurse, Wadi Al Dawasir Armed Forces Hospital, Saudi Arabia (120 bedded)

2002 – 2004 (Full-Time)

Hospital Equipment Planner, Pahang State Hospital, Malaysia

2000 – 2001 (Full-Time Consultant)

Manager of Mediwell Health Screening Centre, Kuala Lumpur, Malaysia

1998 – 2000 (Full Time)

Operating Room Manager, Pantai Medical Centre, Kuala Lumpur, Malaysia (300 bedded)

1994 – 1997 (Full Time)

Cardiac Operating Room Staff Nurse, St Thomas' Hospital, London (840 bedded)

1991 – 1994 (Full Time)

Career History cont'd...

Operating Room Staff Nurse, Subang Medical Centre, Selangor, Malaysia (300 bedded)

1987 – 1990 (Full Time)

PR & Advertising Executive, with McCann Erickson Advertising Agency & the Institute of Public Relations, Selangor, Malaysia

1979 – 1985 (Full Time)

Operating Room Staff Nurse, University Hospital, Selangor, Malaysia

1977 – 1979 (Full Time)

FOUNDATION WORK EXPERIENCE TRAINING (UNITED KINGDOM)

Operating Room Joint Board of Clinical Studies, Guy's Hospital, London

1976 – 1977 (Full Time Post Registration)

Nightingale School Post Registration exam & certification, St Thomas' Hospital, London

1974 – 1975 (Full Time)

Student Nurse SRN Training @ Nightingale Training School, St Thomas Hospital, London

1971 – 1974 (Full Time)

KEY CAREER ACHIEVEMENTS

As Director of Nursing of Manipal Hospital, Klang

- Redesigned and implemented new nursing leadership organisational structure
- Introduced a nurse bed coordinator role as hospital administrator to facilitate efficient processing of patient admissions and overall nursing supervision
- Design and implementation of structured education matrix for on-boarding of new nurses and internship programs
- Being a key contributing member of the senior hospital leadership team when rolling out new projects & participating in hospital accreditation exercises
- Nursing manpower planning for new hospital expansion project
- Establishing links for collaborative projects between key Healthcare Authorities and corporate players
- Data driven performance analysis of Quality Indicators for Nursing in Manipal Malaysia
- Overseeing of preparation of nursing department for hospital accreditation process

As Director of Nursing Pantai Hospital Ayer Keroh, Melaka

- Represented nursing in commissioning & planning of a new hospital wing in Pantai, Ayer Keroh
- Pioneered 3 revenue generating programs for nursing:
 - An independent Peri-operative Nursing department to provide a value added service to patient experience, when going for surgical procedures
 - Independent Diabetic Nurse services for staff & patient Education.
 - Independent wound care clinic with a dedicated wound care nurse to attend to & follow up on all wound dressings referred by doctors
- Introduced a nurse bed coordinator as an administrator to liaise with admission of patients and enable smooth patient admission workflow
- Collaboration with other Pantai Hospital group HOD's for nationwide nursing strategy and projects
- Overseeing of preparation of nursing department for hospital accreditation process
- Nursing manpower planning & recruitment for expansion of hospital
- Hospital Equipment planning & vendor evaluation

As Associate Nurse Manager Peri-Operative Services, Swanhill District Hospital, Australia

Supervised and ran a nurse driven pre-op screening clinic in Swanhill District Hospital, involving:

- Patient assessment for work up to surgical procedures
- Detailed health status evaluation of patients for surgical preparation

As Nurse Manager of Cardiac Centre, King Abdul Aziz Medical City, Riyadh, Saudi Arabia

- Commissioned & assisted with strategy, design and implementation of new Telemetry Wing of Cardiac Centre in King Abdul Aziz Medical City

As Manager of a Health Wellness Centre in KL

- Set up, coordination of renovations and liaising with business investors
- Launch and administration of health centre and operations